



# Conservation Corner

September 2022

**Information About the Virtual Residential Survey offered by Metropolitan Water District**

Water Efficient Home Survey

## How it Works

This no cost virtual indoor/outdoor survey is conducted with the assistance of the homeowner. To participate, the property must be located within Metropolitan's service area. Surveys are scheduled on a first-come, first-serve basis. To request a survey, please complete the online application. The property may only receive one survey for the life of the program. To apply for the program visit <https://www.waterefficiencysurvey.com/>.

*Funding is limited and submitting an application does not guarantee a survey will be provided.*

## What to Expect

The homeowner will need to have an electronic device such as phone or tablet to communicate with the auditor. The survey features:

### Indoor

- Indoor device information: make, model, age, water factor, water use.
- Observation of problems with indoor devices including but not limited to leaks, damage, and inefficient use.

### Outdoor

- Evaluation of water meter to check for leaks.
- Providing controller information: number of controllers, make, model, age, number of stations in operation, program by station.
- Zone/station information: plant material, sprinkler type, micro-climate, and slope conditions.
- Observation of irrigation problems by zone including valve malfunctions, pressure, sprinkler alignment, drainage, leaks, compaction, runoff, and other conditions that reduce irrigation efficiency or indicate overwatering. Observations shall be made before, during, and after each controller station is operated. Auditor will provide training to the customer or landscape maintenance personnel during the virtual site visit and provide instruction on programming and operating the controller(s).

Participants will receive a written report that includes:

- Data collected during the survey.
- Leak information and the site's irrigation efficiency including system repairs, equipment updates, and irrigation scheduling.
- Information about available financial incentives to help with the cost of recommended improvements.

